



“We would recommend Grow EQ to anyone who wants an ongoing relationship with a company that generously shares their knowledge and understands their client’s needs. “

Gordon Taylor - Electrical Engineering Manager

Technology company expands customer base by gaining certification to ISO 9001 Quality Management Systems



The Customer

Parasyn is a technology company and has been delivering turnkey projects, providing professional services and breakdown support since 2000. Our domain includes MES, reliability platforms, advanced production application and analytical tools, business to operations connectivity, control systems, SCADA and enterprise information solutions, I&E, equipment fabrication and software development. To provide this, we design from concept, develop new ideas, configure hardware and software, performance test, and provide lifetime guaranteed support.

The Issue

In order to expand their customer base, Parasyn needed to be certified to ISO 9001 Quality Management Systems. They also wanted to use this framework to pull all their policies, procedures, work instructions and guidelines into a single, comprehensive system that could be easily accessed by everyone.

The Solution

GrowEQ were recommended to Parasyn by a colleague who had worked with them before. They performed a business review so that we could build upon the documentation and processes Parasyn already had in place without reinventing the wheel. The resulting action plan was very practical and useful.

Gordon Taylor - Electrical Engineering Manager says, **“We were most impressed by the fact that they focused on the needs of the business first and foremost so that the implementation of ISO 9001 was a set of practical steps that reduce risk and improve business performance, not as a series of hurdles.”**