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Bernadette Madden – Corporate Social Responsibility Officer

As a global leader in environmental sustainability, Brother use ISO 14001 Environmental Management Systems as their framework for making products that are ever more useful, compact, and energy saving.



The Customer

By adopting cutting-edge, energy-saving technologies, Brother seriously considers measures to reduce impact on the global environment throughout the manufacturing process, from development and design to manufacture & then recycling. They constantly push the boundaries of their environmental performance such as developing zero standby power consumption, and creating printers with coatless surface components.

The Need

As an early adopter, Brother has been certified to ISO 14001 Environmental Management Systems for many years and Bernadette Madden, their Corporate Social Responsibility Officer, had updated their system to meet the requirements of the latest version of ISO 14001. Brother wanted to be certain that they were ready for certification to the new, 2015 version.

The Solution

To meet Brother's needs we used a two-step solution. The first step was to formally review their updated ISO 14001 Environmental Management System and provide feedback on whether their documented information met the requirements of the new version of the Standard.

Once the new requirements had been implemented, the second step was to perform an internal audit of the system in operation, provide a formal report, and advice on how to address the findings. Needless to say, that with such internal dedication and expertise Brother International's Environmental Management System is second to none.

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