



“GrowEQ worked with us in every step of the process, and ensured that we got the management system that we wanted. Matt and the team made everything easy, and were there for us whenever and whatever we needed.”

James Carlile
Quality Manager, Redback

The 100% Australian Boot Company transitions to ISO 9001:2015, and gets the Management System they deserve.



The Customer

Redback is an iconic Australian company that is family owned, and has been manufacturing boots in Sydney for nearly 100 years. They make a wide range of safety boots, leisure boots and a range of specialty industrial boots, as well as supplying safety boots for emergency services and the Australian armed forces. Redback are uncompromising on quality, and are proud of the 100% handmade Australian boots that they produce.

The Issue

Redback had an existing QMS which was out of date, clunky, and difficult to use. They needed a system which would allow them to transition to ISO 9001:2015, and to actually work with the business, not make their jobs harder. The system they required would be easy to maintain, and make record keeping and document management smooth and simple.

The Solution

GrowEQ worked with Redback to produce a tailor-made Quality Management System which eliminated all the confusion and wasted time that their old system forced upon them. The system captured Redback's business processes in their purest and simplest form, and has therefore entrenched organisational knowledge for the future of the business. The simple one-step record keeping in the system means that staff are not slaves to the system, and are free to produce the best boots in Australia. Redback has ISO 9001:2015 certification, and is keeping our emergency services and armed forces on their feet.