



***“I couldn’t speak more highly of the work GrowEQ has done at Warringah Plastics. Our whole team has been very impressed. I would recommend them to anyone.”***

Martin Gibson – Production Engineer

## Plastics manufacturer improves the quality of products and services through ISO 9001

### The Customer

Warringah Plastics are experts in thermoforming, trimming and fabrication. They are also designers and creators of innovative point of sale displays and industrial products for the medical, transport, recreation, mining and construction industries. Their experienced and trained sales, design and production team offer full turnkey solutions from concept ideation, prototype development, production through to delivery.



### The Issue

Warringah Plastics wanted certification to ISO 9001 Quality Management Systems for two main reasons:

1. To reach a new customer base of government and corporate clients.
2. To genuinely improve the quality of their products and processes.

### The Solution

As a relatively small business, Warringah Plastics knew that they couldn't handle certification on their own. They searched for a consultant who could dedicate their time to getting them certified and who was experienced and knowledgeable not just in management systems, but in the practicalities of running a business.

GrowEQ established measurable objectives that gave Warringah Plastics a good snapshot of the quality of all their operations. They greatly improved quality by utilising or modifying Warringah Plastics existing systems that were working well, and helping to establish new systems where required, interpreting ISO 9001 to suit the operations.

Martin Gibson – Production Engineer says, ***“The way GrowEQ worked with us was fantastic, it was really organised and simple to understand. They guided us from start to finish. Their clear project plan for the implementation of ISO 9001 was really helpful.”***