

"Matt and the GrowEQ team took the time to listen to our needs and create the system that suits us. We loved their collaborative approach, which is what we insist upon in our business."

> Dominique Gill Managing Director, Urban Fitouts

Fast-growing interior fit-out company gains quality, safety & environmental certification, and unlocks the door to new and lucrative contracts



## The Customer

Urban Fitouts deliver commercial fit-outs of any nature, and provide all the services from concept, to design, to project and construction management. They are based in Sydney's CBD, and from humble beginnings are now a force to be reckoned with due to their innovative nature, and plenty of hard work by their management and staff. Urban Fitouts take pride in their collaborative spirit, where they and their clients get the high-quality fit-outs they want, because of the ongoing conversation that leads to the desired result.

## The Issue

Urban Fitouts needed a certified Integrated Management System to allow access to lucrative government and big business contracts. Moreover, they needed to update and streamline the "bits and pieces" safety system that had been accumulating, on an ad hoc basis. As they got busier, their processes needed to become more efficient, value adding, and above all, simple.

## The Solution

GrowEQ rebuilt their safety management system so that it was easy to understand and legally compliant, and seamlessly integrated it with their quality and environmental requirements. Just like Urban Fitouts, we strongly believe in collaboration, and this is how we were able to deliver a bespoke system that worked for them. Now Urban Fitouts has the Integrated Management System that will help them to grow with confidence that their clients always receive the best service and end result.

