

“Working alongside GrowEQ to review and document our management framework not only enabled us to attain the ISO accreditation, but created valuable efficiencies and assurances that benefit the business every day. We have found GrowEQ are a pleasure to work with and are very knowledgeable in the implementation of Quality, Environmental and OHS Management Systems.”

Nick Duggan – Practice Manager

Liveable design experts use a management system to drive sustainable growth that supports their innovative design solutions in aged care and community living spaces



The Customer

Calderflower Architects provide design excellence and innovation for aged care, retirement living, social housing, childcare and community projects. They have a strong focus on liveable design and insistent upon collaboration with, and the wellbeing of, the residents who will be the beneficiaries of their projects, Calderflower are respected and admired as leaders in their field. With over 35 years of experience and a dynamic team of professionals, Calderflower are challenging the conventions of what architecture can bring to their community projects.

The Issue

Calderflower wanted to ensure that rapid business growth would not be detrimental to the sustainable innovative designs they are well known for. Moreover, it was becoming clear that Calderflower needed certification to win contracts that they knew would progress the business. Certification would also give them a marketing edge – it was a necessity as much as a goal.

The Solution

GrowEQ collaborated with Calderflower to communicate their best business processes succinctly and with clarity, and to meet the requirements of ISO 9001 Quality Management Systems, ISO 14001 Environmental Management Systems, and ISO 45001 OHS Management Systems. Calderflower are all about World’s Best Practice, and GrowEQ worked with them to entrench this into an Integrated Management System, which fitted seamlessly into the “Calderflower Way.” Both GrowEQ and Calderflower believe in trust, and this trust led to a partnership that in turn led to success.

CalderFlower is poised to achieve certification to ISO 9001, ISO 14001 and ISO 45001. Another accomplishment for a business that wins architecture and design awards on a regular basis. With a secure future, their Management System supports further business growth.