Regional archaeology and heritage business gains ISO 9001 certification to help win major contracts. ISO 14001 and 45001 certification soon followed!

The Customer

OzArk Environment & Heritage are based in Dubbo, central NSW, and provide a range of professional ecological and heritage services throughout Australia. They perform archaeological surveys and digs, ecological assessments and community consultations, servicing a range of development, mining, infrastructure and government clients. They can boast highly qualified staff across diverse fields of expertise, who deal with sensitive and specialized subjects every day.

The Issue

OzArk have an academically talented workforce, but ISO management systems are not necessarily in their skill set. To continue working with government bodies and large businesses such as mining companies, it was clear that OzArk needed ISO 9001 certification.

Moreover, OzArk business procedures were not being documented, which meant expertise walked out the door each time an employee left. This can be an issue for a business in a location so remote from capital cities.

The Solution

OzArk was able to gain government funding to help begin their journey towards certification, which helped kick start the project. General Manager Sheridan Baker engaged GrowEQ to work both remotely and face to face with OzArk to develop a Quality Management System, which enabled them to gain ISO 9001 certification within months. Their new system is robust, yet simple, and it became the building block for the integrated management system that allowed OzArk to achieve ISO 14001 and 45001 certification the following year. Great work, Sheridan!

GrowEQ

sustainable business performance