



*“Matt and the team at GrowEQ were extremely professional and attentive to our needs. Their support and guidance gave us total peace of mind. They provided us with an effective Integrated Management System that has increased our efficiency and allowed us to continue growing our business.”*

David Spero  
General Manager, PestOz.

**Progressive Pest Control Company achieves all its quality, safety, HACCP and environmental goals and earns certification. Now PestOz is growing fast!**



### The Customer

PestOz is a family owned and operated business supplying pest control solutions to homes and businesses in the Sydney area. Owner/Operator David Spero has grown the business remarkably in a short period of time, with his commitment to communication, safety, and personal service. All new customers become long term customers because of the high quality guaranteed pest control service they receive.

### The Issue

PestOz needed to ensure that they were meeting their obligations in the fields of quality, safety and environmental protection, and needed a HACCP system if they were going to be able to work in the lucrative food services sector. They had good processes and record keeping plans in place, but were unsure how they could take this to the level required as they started working on larger and more complex projects.

### The Solution

GrowEQ collaborated with David to develop an Integrated Management System that met all the needs of ISO 9001, ISO 14001 and AS/NZS 4801, as well as HACCP. David was able to implement the system immediately and start running his business with added confidence. Record keeping and regulatory demands are dealt with easily. PestOz now has certification and is ready to expand and take on the big projects that will fund even greater growth in the future.